

**SRT Communications, Inc.**

**Broadband Access Services Wholesale Rate Plan  
Effective December 1, 2020**

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## General

The telecommunications services offered under SRT Communications, Inc. Broadband Access Services Wholesale Rate Plan are provided at wholesale rates to the Customer (ex: ISP) under the conditions listed below.

The Customer purchases broadband services at a wholesale rate for the purposes of combining these telecommunications services with its own information service(s) to create a new retail service for sale to its end user customer(s).

Unless other arrangements have been made, the Customer will deal directly with its end user customers with respect to all matters pertaining to the service provided, including marketing, sales, ordering, installation, maintenance, trouble reporting, repair, billing and collections. The Customer will not direct its end users to contact SRT Communications, Inc. (“SRT”) for any aspect of the service the customer provides.

The Customer will submit orders for ADSL and SDSL Access Service to SRT in a format and manner designated by SRT.

The Customer will obtain the appropriate authorization to allow SRT to provision ADSL Voice-Data Access Services over the end user’s existing telephone exchange service lines

## Definition

Asymmetric Digital Subscriber Line (ADSL) Access Service enables data traffic generated by a Customer-provided modem to be transported to a DSL Access Service Point using SRT’s local exchange service facilities. A DSL Access Service Connection Point is an interconnection point designated by SRT at which the Customer may interconnect its ADSL Access Services provided by SRT under a Title II, non-tariffed, common carrier basis using the SRT Broadband Access Service Wholesale Rate Plan.

The DSL Access Service Connection Point is located at SRT for connection to Special Access Services or Ethernet Transport Service (ETS). These particular facilities used to connect to the SRT DSL Access Service Connection Point will be based by and billed out of the National Exchange Carrier Associations (NECA) F.C.C. Interstate Tariff 5. Refer to NECA F.C.C. Tariff 5, Section 11, for service configuration options.

### Definition

ADSL Access Service is available in two service options, ADSL Voice-Data and ADSL Data- Only.

The ADSL Voice-Data and ADSL Data-Only options provide transmission of data signals at peak data transmission speeds determined by SRT and advances in technology using SRT's existing local exchange service line. The Voice-Data option may be used for simultaneous voice and data communications.

A Local Facility Line Fee will be assessed to the Customer for ADSL Data-Only (CBOL) to cover the cost of the local facilities. See Appendix C for rate.

### Limitations

The peak speeds are not guaranteed by SRT due to factors that may affect the actual speeds delivered, including the ADSL Access Service end user's distance from SRT's serving wire center and condition of the existing local exchange service facilities.

SRT does not provide customer premises equipment (CPE) in conjunction with the ADSL Access Service offering.

ADSL Access Service will be furnished where suitable facilities exist as determined by SRT. SRT will identify its ADSL-equipped Serving Wire Centers and DSL Access Service Connection Point Serving Wire Centers in NECA Tariff 4.

### Rate Regulation

The minimum period for which ADSL Access Service is provided to a Customer and for which charges are applicable is one month.

### General

The telecommunications services offered under the SRT Broadband Access Services Wholesale Rate Plan are provided at wholesale rates to the Customer under the conditions listed below.

The Customer purchases Symmetric Digital Subscriber Line (SDSL) at a wholesale rate for the purposes of combining these telecommunications services with its own information service(s) to create a new retail service for sale to its end user customer(s). The Symmetric Broadband Service can be Symmetrical Internet Service, or Symmetrical Private Networking Service.

Unless other arrangements have been made, the Customer will deal directly with its end user customers with respect to all matters pertaining to the service provided, including marketing, sales, ordering, installation, maintenance, trouble reporting, repair, billing and collections. The Customer will not direct its end users to contact SRT for any aspect of the service the customer provides.

The Customer will submit orders for SDSL Access Service to SRT in a format and manner designated by SRT.

### Definition

Symmetric Digital Subscriber Line (SDSL) Access Service provides the Customer's end user customer the ability to transmit data to (upstream rate) and receive data from (downstream rate) a DSL Access Service Connection Point at the same speed using SRT's existing local exchange service facilities. A DSL Access Service Connection Point is an interconnection point designated by SRT at which the Customer may interconnect its SDSL Access Services provided by SRT under a Title II, non-tariffed, common carrier basis using the SRT Broadband Access Services Wholesale Rate Plan.

The DSL Access Service Connection Point is located at SRT for connection to Special Access Services or Ethernet Transport Service. These particular facilities will be based by and billed out of the National Exchange Carrier Associations (NECA) F.C.C. Interstate Tariff 5. Refer to NECA F.C.C. Tariff 5, Section 11, for service configuration options.

### Definition

SDSL Access Service is available as Data-Only which provides transmission of data signals at peak transmission speeds determined by SRT and advances in technology using SRT's existing local exchange facilities. This option does not provide the ability to transmit voice communications.

### Limitations

The peak speeds are not guaranteed by SRT due to factors that may affect the actual speeds delivered, including the SDSL Access Service end user's distance from SRT's serving wire center and condition of the existing local exchange service facilities.

SRT does not provide customer premises equipment (CPE) in conjunction with the SDSL Access Service offering.

SDSL Access Service will be furnished where suitable facilities exist as determined by SRT. SRT will identify its SDSL-equipped Serving Wire Centers and DSL Access Service Connection Point Serving Wire Centers.

### Rate Regulation

The minimum period for which SDSL Access Service is provided to a Customer and for which charges are applicable is one month.

### Term Plan Options

The Term Plan Option provides the Customer with reduced rates based on the length of the Customer's term commitment. The Term Plan is available for terms of one or three years. SRT will establish a Term Plan for each Serving Wire Center (SWC) based on the Customer's order notifying SRT which ADSL and/or SDSL equipped SWC the Customer wants included in each plan and its selected term commitment and pricing option for each SWC.

When the Customer subscribes to a Term Plan, all in-service ADSL and/or SDSL Access Service lines provided out of and subsequently installed at the included SWC will be billed the rates and charges specified in the SRT Broadband Access Services Wholesale Rate Plan, for the length of the term commitment. In addition to the applicable ADSL and/or SDSL Line Charges, the Customer will be billed a recurring monthly Term Plan Charge for each SWC included in a Term Plan.

At the end of the Term Plan, the Customer may elect to establish a new Term Plan commitment, convert to the rates available under the Monthly Plan, or discontinue service. If the Customer does not make an election by the end of the Term Plan, the rates for all ADSL, SDSL, and/or Private Networking Access Service lines will automatically be converted to the rates available under the Monthly Plan.

### Upgrade Term Plan

A Customer may terminate a Term Plan without the application of a termination liability charge when the Customer replaces its original Term Plan commitment with a new Term Plan commitment provided the length and pricing option of the new Term Plan commitment is equal to or greater than the length and pricing option of the original Term Plan commitment.

### Termination without Liability

A Customer may terminate a Term Plan without the application of a termination liability charge if SRT increases the Term Plan monthly rates during the term of the existing commitment. The customer has 90 days following such rate increase to notify SRT in writing of its intent to terminate its Term Plan; otherwise, the increased rates will apply for the remainder of the commitment period.

Termination with Liability

If the Customer elects to terminate its Term Plan(s) prior to the end of the commitment period for any reason other than specified above, a termination liability charge will apply. For each Term Plan terminated prior to the end of the commitment period, SRT will bill the Customer a charge equal to the monthly Term Plan Charge for its selected pricing option, multiplied by the number of months remaining in the commitment period.

### Volume Discount Pricing

#### Line Charge Discount

If the Customer elects a One or Three Year Term Plan Option, and the Customer has a volume of 10,000 or more subscribers in the current billing period, the ADSL and/or SDSL monthly Line Charge will be reduced by 30%.

If the Customer elects a One or Three Year Term Plan Option, and the Customer has a volume of 15,000 or more subscribers in the current billing period, the ADSL and/or SDSL monthly Line Charge will be reduced by 40%.

If the Customer falls below the 10,000 or 15,000 subscriber threshold in the current billing period, the 30% or 40% Volume Discount on the ADSL and/or SDSL monthly Line Charge will not apply. If, on the next billing period, the Customer reaches the 10,000 or 15,000 subscriber threshold, the 30% or 40% Volume Discount will once again apply.

#### Non Recurring Charge Waiver

If the Customer elects a One or Three Year Term Plan Option, and the Customer meets the subscriber volume threshold in the current billing period, the ADSL and/or SDSL monthly Line Charge Non Recurring Charge will be waived. If the Customer falls below the subscriber volume threshold in the current billing period, the Non Recurring Charges will not be waived. If, on the next billing period, the Customer reaches the subscriber volume threshold, the Non Recurring Charges will be waived.



### DSL Network Reconfigurations

Request's from ADSL and/or SDSL Access Service Customer to modify SRT's network to accommodate a change of Internet protocol (IP) address and/or to limit the data speed delivered on an existing ADSL and/or SDSL Access Service line will be billed DSL Network Reconfiguration Charges. When initially configuring service, the Customer may request SRT to limit the data speed delivered on an ADSL and/or SDSL Access Service line. This initial request will be included as part of the initial service installation and the DSL Network Reconfiguration Charge will not apply.

Each Customer's request on an ADSL and/or SDSL Access Service line will be billed a DSL Network Reconfiguration Charge. For example, if the Customer requests SRT to reflect both an IP address change and a data speed limit of 256 kbps on the same existing ADSL Access Service line, then SRT will bill the Customer two DSL Network Reconfiguration Charges.

DSL Network Reconfiguration Charges will not apply to any IP address changes and/or data speed limits that are accomplished exclusively using the Customer's network equipment, i.e., the change does not require SRT's work.

Refer to DSL Network Reconfiguration Rates specified in Appendix C.

### Administrative Changes Made Without Charge

SRT will make the following administrative changes without charge to the Customer:

- Change of Customer premises address – when the change of address is not a result of a physical relocation of equipment,
- Change in billing data (name, address or contact name or telephone number),
- Change of billing account number,
- Change of agency authorization that requires no changes to SRT's network,
- Change of Customer contact name or telephone number, and
- Change of jurisdiction.

### Moves

A move involves a change in the physical location of one of the following:

- The Point of Termination at the ADSL and/or SDSL Access Service Customer designated premises,
  - The ADSL and/or SDSL Access Service Customer designated premises.
- Refer to rates specified in Appendix C.

SRT Communications, Inc.  
Broadband Access Services Wholesale Rate Plan  
Broadband Service Rates  
Rates effective 12/01/2020

Appendix A

**Asymmetric Broadband (ADSL)<sup>1</sup>**

<u>Line Charge</u> <u>Download/Upload Speed</u>	<u>Wholesale</u> <u>Monthly</u>	<u>Wholesale</u> <u>1-Year Term*</u>	<u>Wholesale</u> <u>3-YearTerm*</u>
15Mbps/1Mbps or lower	\$14.28	\$11.42	\$10.00
16Mbps/1Mbps - 25Mbps/5Mbps	\$27.28	\$21.82	\$19.10
30Mbps/2Mbps - 75Mbps/30Mbps	\$34.28	\$27.42	\$24.00
100Mbps/15Mbps - 1000Mbps/200Mbps	\$75.28	\$60.22	\$52.70

The ADSL Line Charge is designed to recover SRT's ADSL-related costs associated with the service provided from the DSLAM to the SRT DSL Access Service Connection Point.

\*A monthly DSL Term Plan Charge of \$103.00 applies. The Monthly Term Plan Charge applies per SRT DSL equipped exchange which the Customer desires access to as indicated by the DSL order provided to SRT. Only one \$103.00 Term Plan Charge is applied if Customer subscribes to ADSL and/or SDSL Access Services.

<sup>1</sup> The above rates assume that the Customer's end user customer subscribes to a SRT Business or Residential local service line purchased out of SRT's Local Exchange Tariff. If the Customer elects a 'Consumer Broadband-Only Loop' ("CBOL") service, a monthly CBOL Fee will apply (See Appendix C).

*Volume Discount Pricing may apply. See Section 4.*

**Symmetric Broadband (SDSL)**

<u>Line Charge</u> <u>Download/Upload Speed</u>	<u>Wholesale</u> <u>Monthly</u>	<u>Wholesale</u> <u>1-Year Term*</u>	<u>Wholesale</u> <u>3-YearTerm*</u>
15Mbps or lower	\$15.28	\$12.22	\$10.70
16Mbps – 25Mbps	\$31.28	\$25.02	\$21.90
30Mbps – 75Mbps	\$40.28	\$32.22	\$28.20
100Mbps – 1000Mbps	\$85.28	\$68.22	\$59.70

The SDSL Line Charge is designed to recover SRT’s SDSL-related costs associated with the service provided from the DSLAM to the SRT DSL Access Service Connection Point.

\*A monthly DSL Term Plan Charge of \$103.00 applies. The Monthly Term Plan Charge applies per SRT DSL equipped exchange which the Customer desires access to as indicated by the DSL order provided to SRT. Only one \$103.00 Term Plan Charge is applied if Customer subscribes to ADSL and/or SDSL Access Services.

<sup>1</sup> The above rates assume that the Customer’s end user customer subscribes to a SRT Business or Residential local service line purchased out of SRT’s Local Exchange Tariff. If the Customer elects a ‘Consumer Broadband-Only Loop’ (“CBOL”) service, a monthly CBOL Fee will apply (See Appendix C).

*Volume Discount Pricing may apply. See Section 4.*

**Miscellaneous Charges**

**Consumer Broadband Only Loop**

	<u>Monthly</u>	<u>NRC</u>
Data Only Option (CBOL)	\$42.00	\$ 0.00

**Asymmetric Broadband (ADSL)**

Moves

	<u>Monthly</u>	<u>NRC</u>
Within the Same Building Voice-Data Option	\$ 0.00	\$ 49.50

To a Different Building Voice-Data Option	\$ 0.00	\$ 99.00
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DSL Network Reconfiguration

Internet Protocol (IP) Address Change	\$ 0.00	\$ 27.00
Data Speed Limit	\$ 0.00	\$ 27.00

**Symmetric Broadband (SDSL)**

Moves

	<u>Monthly</u>	<u>NRC</u>
Within the Same Building Data-Only	\$ 0.00	\$146.00

To a Different Building Data-Only	\$ 0.00	\$292.00
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DSL Network Reconfiguration

Internet Protocol (IP) Address Change	\$ 0.00	\$ 27.00
Data Speed Limit	\$ 0.00	\$ 27.00

**Note: Additional charges will apply for facilities (Special Access, Frame Relay, Asynchronous Transfer Mode Cell Relay Access Service and/or Ethernet) which are used to provide the interface to the broadband Internet service, or used by Internet Service Providers (ISP's) to connect their premises to the DSL access service connection point. These charges will be billed by SRT Communications, Inc. to the ISP utilizing the current NECA Tariff 4 access rates.**