SRT Communications, Inc.

Broadband Access Services Wholesale Rate Plan Effective January 1, 2022

<u>General</u>

The telecommunications services offered under SRT Communications; Inc. ("SRT") Broadband Access Services Wholesale Rate Plan are provided at wholesale rates to the Customer (ex: ISP) under the conditions listed below.

The Customer purchases broadband services at a wholesale rate for the purpose of combining these telecommunications services with its own information service(s) to create a new retail service for sale to its end user customer(s).

Unless other arrangements have been made, the Customer will deal directly with its end user customers with respect to all matters pertaining to the service provided, including marketing, sales, ordering, installation, maintenance, trouble reporting, repair, billing, and collections. The Customer will not direct its end users to contact SRT for any aspect of the service the customer provides.

The Customer will submit orders for Broadband Access Service to SRT in a format and manner designated by SRT.

The Customer will obtain the appropriate authorization to allow SRT to provide Broadband Voice-Data Access Services.

Definition

Broadband Access Service enables data traffic generated by a customer-provided modem to be transported to an Access Service Point using SRT's local exchange service facilities. An Access Service Connection Point is an interconnection point designated by SRT at which the Customer may interconnect its Broadband Access Services provided by SRT under a Title II, non-tariffed, common carrier basis using the SRT Broadband Access Service Wholesale Rate Plan.

The Broadband Access Service Connection Point is located at SRT for connection to Special Access Services or Ethernet Transport Service (ETS). These facilities used to connect to the SRT Access Service Connection Point will be based by and billed out of the National Exchange Carrier Associations (NECA) F.C.C. Interstate Tariff 5. Refer to NECA F.C.C. Tariff 5 for service configuration options.

Definition

Broadband Access Service is available in two service options, Voice-Data and Data- Only.

The Voice-Data and Data-Only options provide transmission of data signals at peak data transmission speeds determined by SRT and advances in technology. The Voice-Data option may be used for simultaneous voice and data communications.

A Local Facility Line Fee will be assessed to the Customer for Data-Only (CBOL) to cover the cost of the local facilities. See Appendix C for rate.

Limitations

The peak speeds are not guaranteed by SRT due to factors that may affect the actual speeds delivered, including the Broadband Access Service end user's distance from SRT's serving wire center and condition of the existing local exchange service facilities.

SRT does not provide customer premises equipment (CPE) in conjunction with the Broadband Access Service offering.

Broadband Access Service will be furnished where suitable facilities exist as determined by SRT. SRT will identify its Broadband-equipped Serving Wire Centers and Access Service Connection Point Serving Wire Centers in NECA Tariff 4.

Rate Regulation

The minimum period for which Broadband Access Service is provided to a customer and for which charges are applicable is one month.

Volume Discount Pricing

Line Charge Discount

If the Customer has a volume of 10,000 or more total subscribers in the current billing period, Voice-Data monthly Line Charge will be reduced by 30%.

If the Customer has a volume of 15,000 or more total subscribers in the current billing period, the Voice-Data monthly Line Charge will be reduced by 50%.

If the Customer falls below the 10,000 or 15,000 subscriber thresholds in the current billing period, the 30% or 50% Volume Discount on the Broadband monthly Line Charge will not apply. If, in the next billing period, the Customer reaches the 10,000 or 15,000 subscriber thresholds, the 30% or 50% Volume Discount will once again apply.

Non-Recurring Charge Waiver

If the Customer meets the subscriber volume threshold in the current billing period, the monthly line Non-Recurring Charge will be waived. If the Customer falls below the subscriber volume threshold in the current billing period, the Non-Recurring Charges will not be waived. If, on the next billing period, the Customer reaches the subscriber volume threshold, the Non-Recurring Charges will be waived.

Broadband Network Reconfigurations

Requests from Broadband Access Service Customer to modify SRT's network to accommodate a change of Internet protocol (IP) address and/or to limit the data speed delivered on an existing Broadband Access Service line will be billed Broadband Network Reconfiguration Charges. When initially configuring service, the Customer may request SRT to limit the data speed delivered on a Broadband Access Service line. This initial request will be included as part of the initial service installation and the Broadband Network Reconfiguration Charge will not apply.

Each Customer's request for a Broadband Access Service line will be billed a Broadband Reconfiguration Charge. For example, if the Customer requests SRT to reflect both an IP address change and a data speed limit of 256 kbps on the same existing Broadband Access Service line, then SRT will bill the Customer two Broadband Network Reconfiguration charges.

Broadband Network Reconfiguration Charges will not apply to any IP address changes and/or data speed limits that are accomplished exclusively using the Customer's network equipment, i.e., the change does not require SRT's work.

Refer to Network Reconfiguration Rates specified in Appendix B.

Administrative Changes Made Without Charge

SRT will make the following administrative changes without charge to the Customer:

Change of Customer premises address – when the change of address is not a result of a physical relocation of equipment,

Change in billing data (name, address or contact name or telephone number), Change of billing account number,

Change of agency authorization that requires no changes to SRT's network,

Change of Customer contact name or telephone number, and

Change of jurisdiction.

Moves

A move involves a change in the physical location of one of the following:

The Point of Termination at the Broadband Access Service Customer designated premises, The Broadband Access Service Customer designated premises. Refer to rates specified in Appendix B.

Appendix A

Miscellaneous Charges

Consumer Broadband	Monthly	<u>NRC</u>
Voice-Data Option	\$42.00	\$ 0.00
Data Only Option (CBOL)	\$42.00	\$ 0.00

The Broadband Line Charge is designed to recover SRT's costs associated with the service provided from the DSLAM to the SRT Access Service Connection Point.

Note: Additional charges will apply for facilities (Special Access and/or Ethernet) which are used to provide the interface to the broadband Internet service or used by Internet Service Providers (ISP's) to connect their premises to the access service connection point. These charges will be billed by SRT Communications, Inc. to the ISP utilizing the current NECA Tariff 5 access rates.

SRT Communications, Inc. Broadband Access Services Wholesale Rate Plan Broadband Service Rates

Appendix **B**

Miscellaneous Charges

	<u>Monthly</u>	<u>NRC</u>
Moves Within the Same Building	\$ 0.00	\$ 146.00
To a Different Building	\$ 0.00	\$ 292.00
Broadband Network Reconfiguration IP Address Change Data Speed Limit	\$ 0.00 \$ 0.00	\$ 27.00 \$ 27.00