

Business Cloud Communications

Powered By 

For Your Mobile Workforce

QUALITY AT SCALE, SIMPLE MANAGEMENT, FEATURE RICH

We know your business relies on staying connected to your customers and employees. Business Cloud Communications (BCC) takes your phone to the next level — with all the features your business needs and none of the up-front costs for on-site equipment.*

It's time to take your business phone to the cloud!

Turnkey Solution

Everything is included. No need to worry about upgrading technology because it lives in the cloud.*

Quality

Enjoy built-in business continuity features and great call quality. Bundle with internet and keep your team working at the speed of business.

Professional Installation

Let us focus on the details so you can focus on your business.

Stay Connected

Keep your employees connected. With all the features in the cloud they can work from the office, at home, or on the road.

Local Support

We're here for you! Our local experts will give you the support you need so you can take care of your customers.

Choose a BCC plan that is right for you and your business. Business Cloud Communications offers scalable solutions so you can talk, message and collaborate from anywhere.

* Lease or purchase of IP phones may be required, to learn more ask your sales representative.

Business Cloud Communications **STANDARD**

Never miss a call — cloud voice offers all the features your business needs to succeed.

CLOUD VOICE MAKES IT SIMPLE TO STREAMLINE YOUR PHONE SYSTEM

- With access to a user portal, you can customize your call experience. Access features like Auto-Attendant, custom schedules, ring groups, voicemail to email and more!
- Cloud voice will scale to your needs. In minutes you can easily add extensions or additional direct numbers.
- Reduce expense by working with a single provider, on one data network, with no up-front equipment cost.*
- Never miss a call. Whether it's a network failure or natural disaster, call routing is in the cloud — forward instantly to make sure you can still make and receive calls.
- We take care of everything, from hosting to upgrades and security to maintenance. With hosting in the cloud, there's no need for an IT team or specialized skills to manage the system.

Business Cloud Communications **ADVANCED**

Take your office calls and instant messages on the go, wherever your travels take you.

COMMUNICATION FOR THE MODERN WORKFORCE

- Make calls and IM from an intuitive app on your laptop, tablet, or smartphone.
- Keep your team's cell phone numbers private.
- Display the office phone number on your outgoing caller ID.
- Subscribe to a company contact list or share contacts with coworkers.
- Forward voicemails to email, or get push notifications, on your device.

Business Cloud Communications ADVANCED OFFERS



Desktop and Mobile App

Experience seamless communication whether you're at your desk, on the move, or working from home.



Instant Messaging

1:1 chat and group message rooms help teams to communicate without long email threads.



Provisioned Settings

Cloud provisioning simplifies and shortens deployment time. Simply download the app and sign in using your credentials.

Business Cloud Communications **PROFESSIONAL**

Connect your teams with a feature-rich communication platform which includes HD video conferencing, softphone and instant messaging using the Cymbus Connect app.

HASSLE-FREE VIDEO CONFERENCING

- Unify your communication tools with a single solution.
- HD video conferencing for up to 200 participants.
- Advanced features like screen sharing and integrated messaging makes collaboration easy and intuitive.
- Take control of your meetings with moderation tools to mute participants, assign presenters, share your screen or lock the bridge.
- Access your softphone, chat, and video conference from anywhere on any device, saving you time and money.

Business Cloud Communications PROFESSIONAL OFFERS



Connect from anywhere with the Cymbus App

Whether hosting or joining, access all of the Cymbus communication tools wherever you are.



Shareable conference room links

Each conferencing room is assigned a unique link. Embed into your email or share in a chat.



Join instantly with one click

Hop into meetings as a web participant or join using Cymbus Connect.

WE MAKE IT EASY TO GET STARTED

Port it.

No worries. You can keep your phone number, get a new one, or add more.



Customize it.

Pick the features you need or have always wanted. Or keep things the same, just the way you like it.



Install it.

Our local experts will install and configure the phones.



Use it.

We will train your team and provide customer support.

Business Cloud Communications

Powered By  cymbus

For Your Mobile Workforce

Make it easier for teams to meet, work, and share in the same virtual space.

BUSINESS CLOUD COMMUNICATIONS FEATURES

	BCC Standard	BCC Advanced	BCC Professional
CLOUD VOICE FEATURES			
User Portal	✓	✓	✓
Auto Attendant	✓	✓	✓
Call Forwarding	✓	✓	✓
Call Hold	✓	✓	✓
Call Screening	✓	✓	✓
Call Park	✓	✓	✓
Call Transfer	✓	✓	✓
Call Waiting	✓	✓	✓
Hold Music	✓	✓	✓
Fax to Email	✓	✓	✓
Find Me/Follow Me	✓	✓	✓
Voicemail	✓	✓	✓
Voicemail to Email	✓	✓	✓
Custom Schedules	✓	✓	✓
Paging	✓	✓	✓
Presence Monitoring/BLF	✓	✓	✓
Ring Groups	✓	✓	✓
Do Not Disturb	✓	✓	✓
Local & Long Distance Calling	✓	✓	✓
E911	✓	✓	✓
CALLING FEATURES			
Call Transfer	✓	✓	✓
Call Blocking	✓	✓	✓
Call Waiting	✓	✓	✓
Auto Answer	✗	✓	✓
Bridge Call Recording	✗	✗	✓
Click to Dial	✗	✓	✓
APP FEATURES			
Devices Supported	✗	2	2
SIP / VoIP Accounts Support	✗	1	1
Softphone Dialer	✗	✓	✓
Cymbus Messaging & Presence	✗	✓	✓
File Transfer	✗	✓	✓
Persistent Chat Rooms	✗	✓	✓
Screen Sharing Service	✗	✗	✓
Video Collaboration Service	✗	✗	✓
Voicemail Retrieval	✗	✓	✓
Cymbus Push Service (Mobile)	✗	✓	✓
CONTACT MANAGEMENT			
Import/Export	✗	✓	✓
Microsoft Outlook	✗	✓	✓
Microsoft Office	✗	✓	✓
Apple Mac Address Book	✗	✓	✓
Google G-Suite Contacts	✗	✓	✓
SYNC			
Messaging	✗	✓	✓
Call History	✗	✓	✓

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