

## Star Codes

Dial these star codes to enable or disable calling features.

### ACCOUNT CALL SCREENING

*41	All Other Callers: Block
*42	All Other Callers: Allow
*45+	Custom Caller: Block
*46+	Custom Caller: Allow
*47+	Custom Caller: Block w/Message
*48	Anonymous Callers: Block
*49	Anonymous Callers: Allow
*50	Anonymous Callers: Block w/Message
*51	Anonymous Callers: Disable Block w/Message
*57	Call Trace

### USER CALL HANDLING

** +	Directed Call Pickup (Dial ** + EXT)
*40	Pick Up Group
*43	Call Waiting: Enable
*44	Call Waiting: Disable
*70+	Call Waiting: Disable Next Call
*62	Call Park
*66+	Call Park Retrieval
*65+	Caller ID: Enable Next Call
*67+	Caller ID: Block Next Call
*68	Caller ID: Manage (On/Off)
*69	Last Call Return
*99	Voicemail Management

#### STAR CODE +

Star codes with + indicate you must dial the star code plus an extension, parking slot, voicemail PIN and/or phone number to enable or disable the feature.

### USER CALL FORWARDING

*00+	Send Call Directly to Voicemail
*72+	Call Forward: All (On/Off)
*90+	Call Forward: Busy (On/Off)
*92+	Call Forward: No Answer (On/Off)
*94+	Call Forward: Out of Service (On/Off)

### USER CALL SCREENING

*58+	Custom Caller: Block w/Message
*59+	Custom Caller: Allow
*60+	Custom Callers: Block
*63+	Custom Callers: Forward
*64	All Other Callers: Block
*74	All Other Callers: Allow
*77	Anonymous Callers: Block
*87	Anonymous Callers: Allow
*95	Anonymous Callers: Block w/Message
*97	Anonymous Callers: Disable Block w/ Message
*78	Do Not Disturb: Enable
*79	Do Not Disturb: Disable

### SOCIAL & PUBLIC SERVICES

211	FirstLink Hotline
411	Directory Assistance
511	Traveler Information (US)
611	Trouble/Repairs
711	Telecommunications Relay Service
811	Utility Location Services (US)
911	Emergency Services

## Voicemail

Your voicemail box can be accessed in the Voice Portal, remotely, or by dialing a star code from a phone connected to the account.

### DIRECT ACCESS

1. From a line assigned to your voicemail box, dial the Voicemail Management code.
2. Enter your voicemail PIN and press #.

### REMOTE ACCESS

3. From a line not assigned to the voicemail box, dial your 10-digit phone number.
4. When the greeting plays, press #.
5. Enter your voicemail PIN and press #.

### VOICEMAIL PIN

**The default PIN is 1234.** The first time you access your voicemail box, you will be prompted to set a new PIN which must be 4-digits or

#### LISTEN TO MESSAGES

Access the voicemail box and **press 1** to listen to your messages. Use the following to navigate the menu:

- **PRESS 1:** Skip message and mark it as unread
- **PRESS 2:** Save message and mark it as read
- **PRESS 3:** Erase message
- **PRESS 9:** Repeat message
- **PRESS 0:** Exit menu

#### PERSONALIZE VOICEMAIL BOX

Access the voicemail box and **press 8** for personal options. Use the following to navigate the menu:

- **PRESS 1:** Change the PIN
- **PRESS 2:** Personalize your greetings: Default, Busy, and No Answer.
- **PRESS 3:** Record your personal name
- **PRESS 5:** Set up Call Forwarding
- **PRESS 6:** Set Up a Call Screening Forwarding Number
- **PRESS 9:** Repeat personal options
- **PRESS 0:** Exit menu

## NEED MORE HELP?

Call the SRT Business Center at 701.852.8888 for assistance.